

As a worldwide provider of medical and dental imaging, Carestream Health needed a flexible solution to secure their customers' sensitive data and simplify PCI compliance. Carestream chose **Worldpay B2B Payments'** integrated cloud solution to protect customer data, minimize PCI DSS impact and reduce payment processing costs while scaling to support their global payment needs.



Carestream has worked with Worldpay B2B Payments since Carestream's inception in 2007 and the solution has continued to evolve as the company's global needs change – such as adding new currency capabilities. Anne Levitt, systems analyst at Carestream says,

"In 2011, after we acquired a new dental business, our monthly transactions went from 1,000 to 15,000 a month. We needed a solution to manage the monthly recurring charges and Worldpay B2B Payments has effectively managed this for us. With the increased credit card transactions, it was more important than ever to secure our customer account information and maintain PCI compliance."

The Worldpay B2B Payments solution removes the raw data from Carestream's enterprise systems and replaces it with a token.

"This has greatly reduced the scope of our PCI compliance, minimized our audit requirements and gives us peace of mind that our sensitive data is secure."

To lower interchange fees, Carestream added the capability to track Level III information.

"By providing more detail to customers on their bills," Levitt continues, "Our costs are lowered and customers have less questions about their bills."







New Hybris eCommerce portal

To streamline and secure the complete payment ecosystem – from order to case to financial reconciliation, Carestream recently added a Hybris customer portal – a pre-built integration to streamline deployment and to optimize the eCommerce customer experience.

It was added in the US first and will be rolled out globally. The solution effectively accepts customer account information, replaces it with a token and feeds the token to the SAP system.

"The Worldpay B2B Payments and Hybris solution ensures we remain PCI compliant and secure, while providing convenient eCommerce solutions to our customers." Levitt adds.

Carestream

About Carestream

Location: Rochester, NY

Industry: Medical and Dental Imaging

Employees: 7,000

Headquartered in Rochester, NY, Carestream Health is a worldwide provider of medical and dental imaging systems and IT solutions, X-ray imaging systems and precision contract coating services. Conducting business in almost every country in the world, the company has annual sales of \$2.5 billion and over 7,000 employees.

www.carestream.com

About Worldpay from FIS

Worldpay from FIS (NYSE:FIS) is a leading payments technology company that powers global commerce for merchants, banks and capital markets. Processing 75 billion transactions topping \$9T for 20,000+ clients annually, Worldpay lifts economies and communities by advancing the way the world pays, banks and invests.



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